Average ER Wait Time

LewisGale

5 mins LewisGale Hospital Montgomery
as of 1:44pm EDT today (/service/about-er-wait-times/)

Charity Care & Financial Discount Policy

Sub Menu

We know that paying for medical care can be difficult, particularly for patients who don't have health insurance. As part of our ongoing commitment to our patients, we work hard to help you address your financial responsibilities in a way that's fair and sensitive to your circumstances.

Charity Care Program

We've instituted a program designed especially for patients who find themselves in financial distress. We provide financial counseling to help patients gain access to government sources of medical assistance, including Medicaid, CHIP (Children's Health Insurance Program) and other state and local programs.

LewisGale's charity care policy applies to uninsured patients who come to our facilities for emergency treatment. This policy provides financial relief to patients who qualify based on a comparison of their financial resources and/or income to federal poverty guidelines. Specifically, for non-elective care, patients whose household financial resources and/or income are at or below 200 percent of the Federal Poverty Level receive free care.

To qualify for charity care, uninsured patients are asked to complete a simple form and, in some instances, provide additional income and resource verification information.

- Financial Assistance Application (/util/documents/financial-assistance-application.pdf)
- Programa de Asistencia Financiera (/util/documents/programa-de-asistencia-financiera.pdf)

Financial Discount Program

We also have an uninsured discount program designed for uninsured patients who do not qualify for Medicaid, charity care or any other discount program offered by our facilities, and whose household financial resources and/or income are more than 200 percent of the Federal Poverty Level. These patients receive a bill that reflects a discount from total charges.

We work with patients who have financial challenges to establish an appropriate payment plan based on the amount due and the patient's financial status. In order for us to offer discounts and other financial relief, please recognize that patients will be asked to cooperate with our financial counselors by providing essential financial information. Translation services are available.

Information regarding the policy is available in the ER of any LewisGale hospital.

Contact Us

If you have questions regarding our policy or how to apply, call **(800) 799-6478**.

LewisGale Regional Health System

HCA Virginia

An HCA affiliate

LewisGale Regional Health System
1900 Electric Rd
Salem, VA 24153

Telephone: (540) 776-4000 (tel:5407764000)

Fax: (804) 267-4910

Quick Links

(https://[illegible]VOJ9nXdSjnNArO7g)

Dear Patient/Responsible Party.

We are providing this application, because you may qualify for our ***Financial Assistance Program.***

To be eligible for the program, you must have applied for Medicaid, State or Local Assistance and have been denied, because you do not meet the requirement for an application.

The attached form only applies to hospital bills, and does not include any other medical bills you may have; such as physician, radiology, ambulance, etc.

In order to be considered for a full or partial assistance, you **must** complete the Financial Assistance Application. The responsible party **must sign** the bottom, and return the completed application within fourteen (14) days of receipt.

Inpatient Visits: If you were admitted into the hospital as an inpatient, it is necessary for you to provide us with **your latest Federal Tax Return** for supporting documentation. If you did not file a tax return, please indicate and attach any two of the documents listed below.

State Income Tax Return
Employer Pay Stubs
Written documentation from income sources
Copies of all bank statements for the past three months

Medicare Patients: If you are covered by Medicare, it is necessary for you to provide us with your latest Federal Tax Return for supporting documentation. If you did not file a tax return, please indicate and attach any two of the documents listed below.

Supporting W-2
Supporting 1099's
Most recent bank and broker statements
Qualified Medicare Benefits

If, for any reason, you cannot provide us with the requested information, please attach a written statement explaining why you cannot provide the information requested.

Please allow ten (10) business days for our review process. We will notify you of our assistance determination by letter. If you have any questions or concerns, please feel free to contact Customer Service at any time at (800) 799-6478.

Remember if you return the Financial Assistance Application your bill may be included in our Financial Assistance Program

Please return your completed application with required supporting documentation to:

HCA-Patient Account Services
Attn: Financial Assistance Department
P.O. Box 13620
Richmond, VA 23225

FINANCIAL ASSISTANCE APPLICATION

Hospital Name_____ Account Number_____

Patient Name_____ Social Security Number_____

Responsible Party Name_____ Social Security Number_____

Dependents in Household

(This includes spouse, children under 18 and all others claimed on your tax return)

Name (First, Middle and Last Name if different than Patient) Age

_____

_____

_____

Employment (Patient/Responsible Party)

Employer Name_____ Hourly Rate_____ Hours Worked Per Week_____

Current Gross Weekly, Monthly or Yearly Income (Before Taxes)_____

If unemployed, date last worked_____

Spouse Employment

Employer Name_____ Hourly Rate_____ Hours Worked Per Week_____

Current Gross Weekly, Monthly or Yearly Income (Before Taxes)_____

If unemployed, date last worked_____

Other Income

	Patient	Spouse
Social Security		
Pension		
Unemployment		
Worker's Compensation		
VA Benefits		
Rental Income		
Stocks, Bond, 401K		
Dividend/Interest		
Child Support		
Alimony		
Other		

Have you applied for Medicaid or any other State/County Assistance? _____

If yes and known, Case Number_____ Date Applied_____

I, the undersigned, certify that the above information is true and accurate to the best of my knowledge. I understand that the information submitted is subject to verification. In the review process, a credit report may be requested to verify information provided in this application. I understand that falsification of information submitted may jeopardize my consideration for the program. Furthermore, to qualify for this program, I understand I must apply for any and all assistance that may be available to help pay this hospital bill prior to completing this application.

Signature_____ Date_____