



# New River Valley Agency on Aging

*Serving Seniors from the Blue Ridge to the Alleghany Mountains*

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## Care Coordination Services

Care Coordination services provides a comprehensive assessment of the older person's needs and works with the individual and/or their caregiver to identify and obtain services, equipment, information, etc.

Persons who receive care coordination services are monitored through home visits and telephone contacts to determine if their needs are being met.

Eligibility Criteria :  
60 years of age and older

Cost of Service :  
Fees are determined on a sliding scale after deductions are given for medical expenses. There is no fee charged for persons whose income is at or below the poverty level.

Service Area :  
Floyd, Giles, Montgomery, and Pulaski Counties; Radford City; and the Towns of Blacksburg, Christiansburg, and Pulaski

Contact Information :  
(540) 980-7720 or  
(866) 260-4417 (Floyd & Giles)  
Email: [nrvaoo@nrvaoo.org](mailto:nrvaoa@nrvaoo.org)

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